Regn. No. HR/019/2018/02138



## All India Graduate Engineers & Telecom Officers Association

Punjab Telecom Circle

(The Recognised Representative Association of BSNL)

Circle President
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Dated: 22/06/2022

No. AIGETOA/Punjab/CS/2020-21/67

To,
The CGMT
Punjab Telecom Circle
Chandigarh

Sub: Critical condition of Mobile Core equipment and other network elements due to Zero Battery Backup at Core locations and immediate completion of battery procurement process in Punjab Circle & - Reg

R/Sir,

In reference to the above cited subject, it is really unfortunate to state that even after the lapse of around 2 years, the battery procurement process has not yet completed due to which the condition has been deteriorated from worse to worst in the field units.

- 1) Zero Power Backup at MTS Nagar Jalandhar: In the last one week, the Core equipment installed at MTS Nagar Jalandhar was powered off multiple times whenever main supply goes down due to NIL power backup. It is worthy to mention that the mobile services of majority region in Punjab circle were affected since Core equipment at MTS Nagar Jalandhar is serving Jalandhar, Amritsar, Pathankot, Ferozepur, Bhatinda, Hoshiarpur and data services of Ludhiana as well. The other NIB equipment viz. OLTs, Routers, etc also goes down affecting the FTTH/Broadband services of Jalandhar and Hoshiarpur BA.
- **2) Zero Power Backup at SEC-53 Chandigarh:** On dated 20-06-2022, the HLR installed at Sec-53 Chandigarh was also down due to power backup issue. Last year also in the month of June 2021, the HLR Chandigarh was down and services of Punjab circle was affected for couple of days. Although the rearrangement was done by CMTS team but again same condition since it is not a permanent solution.
- **3)** Shifting of HLR Chandigarh installed at Sec-53: Although this matter was discussed in our Agenda meeting earlier and it was told that the same will be completed soon but unfortunately there is no progress in case of shifting of HLR from Sec-53 Chandigarh to Sec-49C. The shifting of HLR will be quite beneficial in terms of savings such as AMC cost of power plant modules, electricity & DG fuel cost saving, microwave building can also be rented out, MPBN R&Ws can be spared, etc.





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On one side, management is giving targets and employees are trying their best to achieve the same but with this situation in field units, the morale of employees is at its lowest and facing criticism from customers. It is requested to urgently intervene into the matter and arrange new battery sets for critical locations since the Core equipment is at high risk due to frequent interruptions. Furthermore, the battery procurement process must be completed at the earliest without any further delay to save BSNL network. We sincerely believe that your good self will definitely find some way out to stabilize the network.

[Yogesh Chhabra]
CS AIGETOA Punjab

**Copy to:** - (1) The GS/AIP AIGETOA CHQ for information and n/action pls.